

Texas

**Tuesday, April 4, 2017 -
Thursday, April 6, 2017**

000329
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Texas Trip Schedule
Scott Lloyd
April 4 - April 6, 2017

Tuesday, April 4

Flight: United Flight 1954, Leaving DCA @ 5:41pm, Arriving IAH @ 8:26pm
 United Flight 4317 Leaving IAH @ 9:20pm, Arriving HRL @ 10:33pm
Hotel: Courtyard Marriott, 1725 W Filmore Ave. Harlingen, TX, 78550 (956) 412-7800

Wednesday, April 5

Harlingen Site Visits

9:30–11:00am **BCFS Harlingen**
 Address: (b)(4) Harlingen, TX (b)(4)
 Directions/Parking: located on Program site, adjacent to Program Administration Building
 Details: Binder tab 3

11:00am Travel

San Benito Site Visits

11:30–12:30pm **SWK Casa Antigua Program**
 Address: (b)(4) San Benito, TX (b)(4)
 Directions/Parking: Parking is limited and is located immediately adjacent to the site, or behind the site
 Details: Binder tab 4

12:30pm Travel

12:45–1:45 pm **Lunch with ORR FFS staff (San Benito)**
 Longhorn Cattle Company
 3055 E. Expressway 83, San Benito, TX 78585

1:45pm Travel

2:00–3:00pm **IES Casa Norma Linda**
 Address: (b)(4) San Benito, TX (b)(4)
 Directions/Parking: Parking is located inside the security gate, adjacent to the Program
 Details: Binder tab 5

3:00–3:30pm Travel

Brownsville Site Visits

3:30 pm – 5:00 pm

SWK Casa Padre

Address: (b)(6) Brownsville, TX

Directions/Parking: Parking is located adjacent to the building

Details: Binder tab 6

Thursday, April 6

McAllen Site Visits

9:00am

Travel

10:00-11:00am

DHS CBP USBP McAllen Station (Tour/meet and greet)

Address: 3000 W Military Hwy, McAllen, TX 78503

Directions/Parking: Parking is located inside the gate, and adjacent to the building

POC: (b)(6) CBP USBP Juvenile Coordinator for RGV Sector

Details: Binder tab 7

11:00am

Travel

11:15-12:00pm

DHS CBP USBP Central Processing Center/Ursula

Address: 3700 W. Ursula Ave., McAllen, Texas 78503

Details: Binder tab 7

Flight: United 4086, leaving HRL @ 4:14pm, Arriving IAH @ 5:29pm
United 1955, leaving IAH @ 7:10pm, Arriving DCA @ 11:05pm

Lucas, Sarah (ACF) (CTR)**Subject:**

FW: Ticketed itinerary for EDWARD SCOTT LLOYD on 4/4/17 to Harlingen TX United States Of America (RBXCD4)

From: Omega World Travel [<mailto:megaassureai@omegaworldtravel.com>]**Sent:** Monday, April 03, 2017 10:00 AM**To:** Lloyd, Scott (ACF); OPS.ACF@OWT.NET; Crowder-Hamilton, Darlene (ACF) (CTR)**Subject:** Ticketed itinerary for EDWARD SCOTT LLOYD on 4/4/17 to Harlingen TX United States Of America (b)(6)

OmegaTravel.com
 Federal Services
 Hotel/Car/Air/Rail
 855.326.5411 7A-10P EST
 855-326-5411 Emergency

(b)(6)

Monday, 3APR 2017 10:00 AM EDT

Passengers: EDWARD SCOTT LLOYD (TANUM0AI1L)

Agency Record Locator: (b)(6)

[>>ViewTrip](#)[>>TSA PreCheck](#)[>>FAA Airport Info](#)[>>Federal Travel Online](#)

Please do not reply to this email. This is an unattended email box
 Omega World Travel must be notified within 24 hours regarding corrections. Thank you.

AIR	Tuesday, 4APR 2017		
	United Airlines From: (DCA) Washington Reagan Natl DC, USA To: (IAH) George Bush Intercontinental Houston, TX Stops: Nonstop Seats: 26E Equipment: Boeing 737-700 Jet DEPARTS DCA TERMINAL B - ARRIVES IAH TERMINAL C PREFERRED SEAT NOT AVAILABLE. CHECKS CONTINUE UNTIL DEPARTURE DATE NO FREQUENT FLYER NUMBER IN YOUR PROFILE FOR CARRIER BOOKED United Airlines Confirmation number is L6S0YN Check in on-line to obtain boarding pass: United Click here for Baggage policies and fees: United	Flight Number: 1954 Depart: 05:41 PM Arrive: 08:26 PM Duration: 3 hour(s) 45 minute(s) Status: CONFIRMED MEAL: FOOD TO PURCHASE	Class: Y-Coach/Economy Miles: 1203 / 1925 KM
AIR	Tuesday, 4APR 2017		
	United Airlines Operated By: EXPRESSJET AIRLINES DBA	Flight Number: 4317	Class: U-Coach/Economy

000334

UNITED EXP

From: (IAH) George Bush Intercontinental Houston, TX

Depart: 09:20 PM

To: (HRL) Harlingen TX, USA

Arrive: 10:33 PM

Stops: Nonstop

Duration: 1 hour(s) 13 minute(s)

Seats: 23C

Status: CONFIRMED

Miles: 292 / 467 KM

Equipment: Embraer Jet

DEPARTS IAH TERMINAL B

United Airlines Confirmation number is (b)(6)

Check in on-line to obtain boarding pass: [United](#)

Click here for Baggage policies and fees: [United](#)

HOTEL Tuesday, 4APR 2017



Courtyard Harlingen Marriott (COURTYARD BY MARRIOTT)

1725 W Filmore AVE Harlingen TX 78550 US

Number of Rooms: 1

Confirmation Number (b)(6)

Phone: 1 956-4127800

Fax: 1 956-4127889

Rate: USD 101.00

Room GUARANTEED TO VISA

Check Out: Thursday, 6APR 2017

Reserved For: LLOYD EDWARD SCOTT

Hotel membership: (b)(6)

CY73432ARR04APR CXL:PERMITTED UP TO 01 DAYS BEFORE ARRIVAL

Guaranteed to: (b)(6)

Approximate total: 228.26USD

Credit card required at check-in

AIR Thursday, 6APR 2017



United Airlines

Operated By: EXPRESSJET AIRLINES DBA
UNITED EXP

Flight Number: 4086

Class: U-Coach/Economy

From: (HRL) Harlingen TX, USA

Depart: 04:14 PM

To: (IAH) George Bush Intercontinental Houston, TX

Arrive: 05:29 PM

Stops: Nonstop

Duration: 1 hour(s) 15 minute(s)

Seats: 20C

Status: CONFIRMED

Miles: 292 / 467 KM

Equipment: Embraer Jet

ARRIVES IAH TERMINAL B

United Airlines Confirmation number is (b)(6)

Check in on-line to obtain boarding pass: [United](#)

Click here for Baggage policies and fees: [United](#)

AIR Thursday, 6APR 2017



United Airlines

Flight Number: 1955

Class: S-Coach/Economy

From: (IAH) George Bush Intercontinental Houston, TX

Depart: 07:10 PM

To: (DCA) Washington Reagan Natl DC, USA

Arrive: 11:05 PM

Stops: Nonstop

Duration: 2 hour(s) 55 minute(s)

Seats: 29B

Status: CONFIRMED

Miles: 1203 / 1925 KM

Equipment: Airbus Jet

MEAL: FOOD TO PURCHASE

DEPARTS IAH TERMINAL C - **ARRIVES** DCA TERMINAL B

United Airlines Confirmation number is (b)(6)

Check in on-line to obtain boarding pass: [United](#)

000335

Click here for Baggage policies and fees: [United](#)

TOUR Friday, 4AUG 2017



THANK YOU FOR BOOKING WITH OMEGA WORLD TRAVEL

CHECK-IN TIME ARE 90 MINUTES PRIOR TO DEPARTURE
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855-326-5411 EMERGENCY

Ticket/Invoice Information:

Ticket for: EDWARDS SCOTT LLOYD
Date issued: 03/30/2017 Invoice nbr: 159024
Ticket Nbr: 0167917734376 Electronic: Yes Amount: 1247.60 USD
Base: 1118.13 USD US Tax: 83.87 USD XT Tax: 45.60 USD

Charged to: (b)(6)

Service Fee: EDWARDS LLOYD

Date issued: 03/30/2017

Document Nbr: (b)(4) Amount: 8.26 USD

Total Tickets: 1247.60

Total Fees: 8.26

Total Amount: 1255.86

Changes to airline reservations may result in an increase in fare and/or carrier penalties

Request

Request

Close

Request Status/History

Travel Itinerary

TRIP OVERVIEW

Trip Name: Site Visit for UC Program in Texas**Start Date:** April 04, 2017**End Date:** April 06, 2017**Created:** March 29, 2017, Marquittia Coleman (Modified: March 30, 2017)**Description:** Site Visit for UC Program in Texas**Agency Record Locator:** (b)(4)**Ticket Number(s):** (b)(6)**Passengers:** Edward Scott Lloyd**Total Estimated Cost:** \$1,475.86 USD**Agency Name:** Omega - HHS

RESERVATIONS

Tuesday, April 04, 2017

**Flight** Washington, DC (DCA) to Houston, TX (IAH)**United 1954****Departure: 05:41 PM****Seat:** No seat assignmentRonald Reagan National Arpt (DCA)
Terminal: BDuration: 3 hours, 45 minutes
Nonstop**Arrival: 08:26 PM**George Bush Intercontinental (IAH)
Terminal: C**Additional Details**

Aircraft: Boeing 737-700

E-Ticket

Emissions: 470.0 lbs CO₂

Cabin: Economy (Y)

Confirmation: (b)(6)

Status: Confirmed

Distance: 1205 miles

Meal: Food for purchase

RemarksPREFERRED SEAT NOT AVAILABLE. CHECKS CONTINUE UNTIL DEPARTURE DATE
NO FREQUENT FLYER NUMBER IN YOUR PROFILE FOR CARRIER BOOKED

54 min layover at George Bush Intercontinental (IAH)

Flight Houston, TX (IAH) to Harlingen, TX (HRL)**United 4317**

Operated by: EXPRESSJET AIRLINES DBA UNITED EXPRESS

Departure: 09:20 PM**Seat: 23C (Confirmed)**

George Bush Intercontinental (IAH)

Terminal: B

Duration: 1 hour, 13 minutes

Nonstop

Confirmation:Status: **Confirmed**

(b)(6)

Arrival: 10:33 PM

Rio Grande Valley Intl Arpt (HRL)

Additional Details

Aircraft: Embraer RJ135

E-Ticket

Emissions: 156.4 lbs CO₂

Cabin: Economy (U)

Distance: 295 miles

**Courtyard by Marriott Harlingen**

1725 W Filmore Ave
Harlingen, Texas, 78550
US
956-412-7800

Checking In: Tue Apr 4

15:00

Room 1, Days 2, Guests 1

Confirmation:Status: **Confirmed**

Frequent Guest Number:

(b)(6)

(b)(6)

Checking Out: Thu Apr 6

12:00

Additional Information

Daily Rate: \$101.00 USD

Total Rate: \$228.26 USD

Room Details

Room Description: RoomDescriptionCodeGOVC00

Cancellation Policy

114.13 Usd Cxl Fee Per Room Cancellation Permitted Up To 1Days Before Arrival

Remarks

CY73432ARR04APR CXL:PERMITTED UP TO 01 DAYS BEFORE ARRIVAL

Thursday, April 06, 2017**Flight Harlingen, TX (HRL) to Houston, TX (IAH)****United 4086**

Operated by: EXPRESSJET AIRLINES DBA UNITED EXPRESS

Departure: 04:14 PM

Seat: 20C (Confirmed)

Rio Grande Valley Intl Arpt (HRL)

Duration: 1 hour, 15 minutes

Nonstop

Confirmation: (b)(6)

Status: Confirmed

Arrival: 05:29 PM

George Bush Intercontinental (IAH)

Terminal: B

Additional Details

Aircraft: Embraer RJ135

Distance: 295 miles

E-Ticket

Emissions: 156.4 lbs CO₂

Cabin: Economy (U)

*1 hr, 41 min layover at George Bush Intercontinental (IAH)***Flight Houston, TX (IAH) to Washington, DC (DCA)****United 1955****Departure: 07:10 PM**

Seat: 29B (Confirmed)

George Bush Intercontinental (IAH)

Terminal: C

Duration: 2 hours, 55 minutes

Nonstop

Confirmation: (b)(6)

Status: Confirmed

Arrival: 11:05 PM

Ronald Reagan National Arpt (DCA)

Terminal: B

Additional Details

Aircraft: Airbus A319

Distance: 1205 miles

E-Ticket

Emissions: 470.0 lbs CO₂

Cabin: Economy (S)

Meal: Food for purchase

TOTAL ESTIMATED COST

Air

[View Fare Rules](#)Ticket Number: 0167917734376: **\$1,118.13 USD**Taxes and fees: **\$129.47 USD**Air Total Price: **\$1,247.60 USD**Hotel: **\$228.26 USD**Total Estimated Cost: **\$1,475.86 USD****On-line Check-in****United Check-in**

000343

You can check-in on-line up to **24** hours before your flight. You may print your boarding pass at your home or office to avoid ticket counters and kiosks and go right to security. Click the Check-in button to find out more.

Confirmation:

REMARKS

CHECK-IN TIME ARE 90 MINUTES PRIOR TO DEPARTURE
FOR DOMESTIC FLIGHTS OR 120 MINUTES FOR INTERNATIONAL
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[Change Trip](#)

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BCFS-HHS HARLINGEN

Location: Harlingen, TX
Type of Facility: Emergency Shelter
Grant No: # 90ZU0224-01
Project Period: February 1, 2017 – January 31, 2017
Capacity: 290
FY 17 Funding: \$29,495,193
Census: 85 as of 03/29/2017

Primary Point of Contact

Sonya Thompson, Executive Director
 (210) 262-9127
sthompson@bcfs.net

Andrew Carter, Regional Director
 (956) 367-1585
Andrew.Carter@BCFS.net

(b)(5)

(b)(5)

Primary Points of Contact, ORR/Division of Unaccompanied Children's Services

Kristopher Cantu, Federal Field Specialist, Phone Number: (202) 604-5961
 Teresa Brooks, Federal Field Specialist Supervisor, Phone Number: (202) 631-3775
 Alexis Cohen, Project Officer, Phone Number: (202) 401-6499

Shelter Location:

(b)(5)

(b)(5)

(b)(6)

(b)(5)

Harlingen, Texas

(b)(6)

Overview

BCFS Health & Human Services (HHS) Harlingen Campus is a licensed childcare program. BCFS HHS Harlingen Campus is licensed through the Texas Department of Protective and Regulatory Services (TDPRS) as a Basic Child Care Facility for male youth between the ages of 5 to 17. The program is located in Harlingen, Texas and is situated on a 94 acre campus and provides youth care that meets their physical and emotional needs in the least restrictive environment as a basic child care operation. Currently, BCFS HHS provides shelter to 331 male youth ages 13-17 within three dormitories and four homes. The first dormitory is the Brand Dormitory, which can accommodate up to 112 youth. The second dormitory is the Hennessee Dormitory, which can accommodate up to 100 youth. The third dormitory is the North Dormitory, which can accommodate up to 94 youths. The fourth setting consists of four homes that can accommodate 25 additional youth and are typically used for sibling groups, younger children and children that may program better in a smaller setting. All residential areas are located on the same premises and can accommodate 331 youth.

(b)(5)

(b)(5)

A basic childcare program (licensed in the State of Texas) may not accept placement of a child that is considered medically fragile without a variance. BCFS HHS has taken, and will continue to take, children with special medical needs. The BCFS HHS Medical team is able to provide exceptional care to children with special medical needs and as such will consider each and every child.

A basic childcare program (licensed in the State of Texas) cannot take a child diagnosed with mental retardation or with autism without a variance. BCFS HHS has taken, and will continue to take, children with developmental disabilities.

Tender Age: Youth may be accepted if placement cannot be accommodated elsewhere.

Date: May 31, 2016

Program: (b)(7)(A);(b)(7)(C);(b)(7)(D)

Issue: OIG Investigation into the following allegations

(b)(7)(A);(b)(7)(C);(b)(7)(D)

**Office of Refugee Resettlement
Division of Unaccompanied Children Operations (DUCO)**

Facility Name: Casa Antigua

Facility Type: General Residential Operations

Physical Location of Shelter and Mailing Address:

(b)(6)

San Benito TX (b)(6)

Primary Point of Contact:

Nidia Gonzales, Program Director

Phone Contact:

956-247-7501

Email Address:

NGonzales@swkey.org

Primary Points of Contact, ORR/DCS/Unaccompanied Children Program

Project Officer: Tanzeena Shireena

FFS: Servando Barrera

FFS Supervisor: Teresa Brooks

FY2017 Funding: \$13,977,890

Grant Number: 90ZU0148

Population Served:

Age: 10-17

Capacity: 201

Type of beds: Males and Females

Census as of 3/30/2017: 95

Program Overview:

History- Program started in April 2013 and received first youth on May 11, 2013. Since then program has had two additional phases added to the facility to increase number of beds to 201. Without variance they house 109 girls and 92 boys.

Facility Structure- The program has two sections. One is a one story building and the other is a two story building. They have 37 rooms on the first floor in the one story building, and in the two story building they have a total of 24 rooms. The program has 9 class rooms, 3 day rooms, a large kitchen area and a large area for youth to have recreational activities (play soccer, volleyball, kickball and other sports).

Strengths- They have a team of dedicated workers that are always looking out for the best interest of the youth..

Challenges- The program deals with some challenging behavior with youth but as long as they work as a team, have proper training, build rapport with youth , they can overcome the challenge and provide the needs to all youth.

REFERENCE: SWK Casa Antigua

MONITORING TRIP: July 25-July 29, 2016 - FINDINGS

FROM: ORR Project Officer / Monitor

Summary:

(b)(5)

PRELIMINARY FINDINGS AND RECOMMENDATIONS

(b)(5)

(b)(5)



IES-Casa Norma Linder Shelter

Location: San Benito, TX
Type of Facility: Shelter Program
Grant No: 90ZU0119
Project Period: October 1, 2015 – September 30, 2016
Capacity: 100 (Male & Females)
FY 16 Funding: \$ 5,552,163
Census:

*~ 24 kids
 licensed for 200
 space for 300
 stopped for what they
 are licensed for*

Primary Points of Contact

Program Director: Marivel Herrera, Phone: Office (956) 626-1820 (b)(6), (b)(6)

Email: marivel.herrera@iestex.org

Assistant Program Director: Belinda Delgado, Phone: Office (956) 626-1820 (b)(6), (b)(6)

(b)(6) Email: belinda.delgado@iestex.org

Primary Points of Contact, ORR/Division of Unaccompanied Children's Services

PO: Rachel Jacobs, Rachel.Jacobs@acf.hhs.gov

FFS: Servando Barrera, Servando.Barrera@acf.hhs.gov

CFS: Jaime Garcia, jaime.garcia@acf.hhs.gov

Shelter Location

(b)(6)

San Benito, Texas (b)(6)

Main Number: 956-626-1820

Mailing Address:

P.O. Box 112 Lox Fresnos, TX 78566

Overview

International Educational Services, Inc. (IES) Casa Norma Linda Shelter provides 100 shelter beds for Unaccompanied Children, and has done so successfully since August 2016. IES is a nonprofit organization founded in 1984 who currently runs 5 TFC programs and 4 shelter programs, all serving the UC population. All IES programs are monitored and licensed by Texas Department of Family and Protective Services- State Licensing, which conducts announced and unannounced monitoring inspections on a regular basis.

IES Casa Norma Linda Shelter focuses on caring for tender age minors 8-12 year of age and standard age minors ages 13-17. All children placed in IES's care are screened and assessed. This young and vulnerable population is provided with basic care services from the time of placement to the time of discharge. Minors receive on-site schooling, group and individual counseling, medical and mental health services, psychiatric care, recreation, and safe and expeditious family reunification. All program staff is fully trained to meet the needs of the children on a day to day basis.

Handwritten text, likely bleed-through from the reverse side of the page. The text is illegible due to fading and is arranged in approximately five lines.

**Office of Refugee Resettlement
Division of Children's Services
Unaccompanied Alien Children's Program**

Facility Name: Southwest Key Programs- Casa Padre

Facility Type: Shelter Care

Physical Location of Shelter and Mailing Address:

(b)(6) Brownsville, Texas (b)(6)

Primary Point of Contact: Olga Garcia, Executive Program Director

Phone Contact: (b)(6)

Email Address: ogarcia@swkey.org

Primary Points of Contact, ORR/DCS/Unaccompanied Children Program

Project Officer: Mark Boss, Mark.Boss@ACF.hhs.gov;

FFS: Bellevue, Elsie, Elsie.Bellevue@acf.hhs.gov

FFS Supervisor: Brooks, Teresa, Teresa.Brooks@ACF.hhs.gov

FY2016 (Oct 2016 to Sept 2017) Funding: \$57,226,430.00

Grant Number: 90ZU0148-03-03

Population Served:

Age: 10-17

Capacity: 286 (Quadrant 1)

Males and Females

Census as of 3/29/2017: 0

Program Overview:

On March 28, 2017 SWK Casa Padre "Quadrant 1" became a Licensed Residential Program by the Texas Department of Family Protective Services with a capacity of 286 children between the ages of 10 to 17, males and females. Casa Padre Facility was formerly a Walmart, located close to the port of Brownsville.

The program offers a highly structured program of services which includes education, recreation, social skills training, behavior management, life skills, and whenever possible family involvement. Programming is goal-directed which allows youth to function safely at optimal performance levels. Through a well-rounded program, all youth are ensured a safe environment which facilitates developmental progress.

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Withheld pursuant to exemption

Referred to DHS

of the Freedom of Information and Privacy Act

(b)(6) Ave., McAllen, TX (b)(6)

11:05 am

Arrive at RGV Centralized Processing Center

Led by: Acting Patrol Agent in Charge (b)(6),(b)(7)(C) or his designee

- Briefing/Walking Tour
- Questions and Answers

Noon

End of Tour

NOTE TO VISITORS

- Only those who RSVP'd to the RGV Communications Division will be permitted into the RGV facilities visited during this tour.
- No recording devices of any kind will be allowed.
- No interacting with staff and children or families at the Border Patrol Stations visited on this tour without prior approval from RGV headquarters. No picture taking or interviewing of children is permitted.

RGV Sector Points of Contact

SOS (b)(6)

(A)SBPA (b)(6)

BPA (b)(6)

Mobile (956)

Mobile (619)

Mobile (406)

